

## SAL SALIS NINGALOO REEF PAYMENT TERMS AND CONDITIONS

### COVID SAFE EXPERIENCES & VACCINATION POLICY

All guests booked to stay at Sal Salis Ningaloo Reef will be required to be fully vaccinated for travel from 01 January 2022. Proof of vaccination will be required at check-in and must be sighted by Journey Beyond staff. Any Federal and/or State government mandates requiring vaccination before the date mentioned above will supersede the above date. Please visit <https://www.journeybeyond.com/about/covid-update/> for further details about the Covid Safe Experiences & Vaccination Policy.

### BOOKING

#### CONFIRMED BOOKING

Your booking is confirmed when:

- (1) you have made the booking and have provided Sal Salis Ningaloo Reef (SSNR) with all the necessary information to complete the booking; and
- (2) you have paid us the amount owing at the time of booking,
- (3) we have sent you a booking confirmation

### GUEST AMENDMENTS, PAYMENTS AND CANCELLATIONS

The table below sets out the consequences that the parties agree will apply in the event of a Guest Cancellation. A reduction in guests or a name change will be treated as a guest cancellation. Subject to availability, you may amend your booking (the date of arrival) as follows:

	FULLY FLEXIBLE	EVERYDAY	ADVANCE PURCHASE*	GROUPS & EXCLUSIVE USE (5+ TENTS)
DEPOSITS	Full payment required at time of booking	25% at time of booking	Full payment required at time of booking	25% due 14 days from booking date
FINAL PAYMENT	N/A	45 days prior to arrival	N/A	90 days prior to arrival
GUEST AMENDMENTS**	Changes permitted up to 1 day prior to arrival	Changes permitted up to 45 days prior to arrival	N/A	Changes permitted up to 90 days prior to arrival
GUEST CANCELLATIONS	Fully refundable up until 1 day prior to arrival  Third Party amendment, cancellation fees and conditions may vary and will be passed on if applicable	Cancellations outside of 45 days of arrival will result in loss of 25% deposit.  100% cancellation fees apply for cancellations made under 45 days prior to arrival	Non refundable	Cancellations outside of 90 days of arrival will result in loss of deposit.  100% cancellation fees apply for cancellations made under 90 days prior to arrival

\*Any rate increases payable at time of amendment

\*\*Third party amendment fees and conditions may vary and will be passed on if applicable

~Advance Purchase fares are not available within 6 months of travel date and are subject to availability.

### CANCELLATIONS

Your accommodation could be cancelled under one of the following three circumstances:

- (1) a cancellation arising from a guest's actions, through no fault of SSNR – see 'Guest Cancellations' in section 2
- (2) a cancellation by SSNR arising from external consequences that make our performance of the agreement impossible (for example a Force Majeure event, or the actions of a third party e.g. New government regulations) – see 'Force Majeure Cancellations'.
- (3) any other cancellation by SSNR – see 'SSNR Cancellations'

### FORCE MAJEURE CANCELLATIONS

In the event of Force Majeure Cancellations, SSNR will provide you with a credit note of an amount equal to the monies paid to SSNR. The credit note can then be applied to any Journey Beyond experience. Time limits and other criteria and conditions may apply.

### SSNR CANCELLATIONS

For all bookings, in the event of a SSNR Cancellation, SSNR will provide you with the option to receive one of the following:

- (1) amend booking to a future date
- (2) choose an alternative of equal or similar value
- (3) a full refund of monies paid to SSNR under the booking; or
- (4) a credit note of an amount equal to the monies paid to SSNR

### REFUND PAYMENTS

Any credit note or refund payable by SSNR under this agreement will be calculated to take into account the monies actually paid under the booking and the amount of the booking that has been used.

Any refund will be payable to the person who paid for the booking, or to the first person named on the booking. If a booking was made through a Travel Agent, any refund will be returned to that Travel Agent for their payment to the guest.

### SEASONALITY AND BLOCK OUT DATES

SSNR is open on 3 March 2023 to 13 November 2023

Due to the seasonal nature of the Exmouth Region, SSNR is closed between 12 November 2022 – 2 March 2023.

SSNR operates seasonally and exact season commencement and conclusion dates are subject to change.

Complimentary camp activities may vary day to day, are not bookable in advance, are seasonal and subject to weather conditions and tides.

Block out dates may apply.

### MISCELLANEOUS

#### SURCHARGES AND CREDIT CARDS

We accept MasterCard, Visa, American Express and Direct Deposit via bank transfer

Surcharges for credit card payments apply.

#### WAIVER AND AMENDMENT

A provision of this agreement may not be amended or waived except in writing signed by an authorised representative of SSNR

#### DISCLAIMER

Images in any of our brochures or advertising materials are indicative only and may not reflect the exact experience or destination.

#### THIRD PARTIES

In order to provide you with the goods and services that are included in your booking, we may use third party providers. You agree that we may pass on to you any costs, fees or terms that they apply to us under our agreement with them.

#### FAMILY POLICY

Sal Salis welcomes children aged ten years and above. All children ten-twelve years must be accompanied overnight in a tent with an Adult.

Younger children may be considered on exclusive use bookings only.

Child in swag bedding is subject to swag availability and overall camp capacity.

## 5. DEFINITIONS

**Force Majeure event** means an event or circumstance which is beyond our control and without our fault or negligence and which was not reasonably preventable, including:

- (a) riot, war, invasion or acts of terrorism;
- (b) requisition or compulsory acquisition by any governmental or competent authority, a material change in legislation or directions by a government authority;
- (c) medical outbreak, or contamination of any kind;
- (d) earthquakes, flood, fire or other physical natural disasters; and
- (e) strikes or industrial disputes which affect an essential part of the service

**Booking Confirmation** means the notification from our Reservations team to you containing the full confirmation details of your booking

**Deposit** means the amount of money payable for certain rates as set out in clause two

**Guest** means anyone staying with us under your booking

**Dollars** or \$ means Australian Dollars

**Website** means [www.salsalis.com.au](http://www.salsalis.com.au)

**You** means the person or entity that made the booking and is named in the Booking Confirmation

## 7. PRIVACY

Journey Beyond respects your privacy and will only use your personal information in accordance with our Privacy Policy. To review full details of how we collect, hold, use, manage and disclose your personal information, you may view our Privacy Policy [here](#).

For full Terms and Conditions please visit:  
[salsalis.com.au/about/terms-and-conditions](http://salsalis.com.au/about/terms-and-conditions)

## JOURNEY BEYOND

